

Thank you for shopping at *Sirius Bee's Visions, LLC*. We strive to provide you with the best shopping experience and highest-quality products. To ensure transparency and clarity, we have established the following Refund and Exchange Policy for our cherished customer.

Refunds: We do not offer refunds on any purchases made through our ecommerce store. All sales are final. Please make sure to review your order carefully before completing your purchase.

Exchanges: We understand that there may be instances where you need to exchange a product due to issues such as size, color, or a defect. In such cases, we are happy to facilitate exchanges under the following conditions:

- To be eligible for an exchange, the item(s) must be in unused and new condition, with all original tags, packaging, and labels intact.
- The request for an exchange must be made within **10 days** of receiving the product(s).

To initiate an exchange, please contact our customer support team . We will provide you with instructions on how to return the product(s) to us.

The customer is responsible for the cost of returning the item(s) to us unless the product(s) received is incorrect or defective. Once we receive the returned product(s) and verify their eligibility for an exchange, we will process the exchange within 10 business days.

If the requested item is out of stock, we will provide you with the option to choose an alternative item of equal value or receive store credit.

Incorrect or Defective Products: If you receive an incorrect or defective product, please contact our customer support team within 3 days of receiving the item(s). We will arrange for the return of the incorrect or defective product(s) at our expense and provide you with a replacement or a refund, as per your preference.

Cancellation: We do not accept order cancellations once an order has been placed.

Contact Us: If you have any questions or need assistance with an exchange, please contact our customer support team at info@siriusbeesvisionsllc.com or call 518-759-6606.

By making a purchase on our ecommerce store, you acknowledge and agree to abide by this Refund and Exchange Policy.

Please note that this policy is subject to change without prior notice, and any updates will be reflected on our website. It is your responsibility to review this policy periodically.

Sirius Bee's Visions, LLC reserves the right to refuse any exchange requests that do not comply with this policy or are made outside the specified time frames.

Thank you for shopping with us.